# TELEPRESENCE ROOM SUPPORT

BCS365

## Reliable Business Communications, **24x7x365.**

In today's global business environment, effective communication and collaboration are essential. Remote work and offsite collaboration are the new normal and are made possible by reliable technology.

**BCS365 Telepresence Room Support offers expert support for your telepresence rooms, ensuring seamless operation and minimal downtime.** We provide 24x7x365 remote support, allowing us to quickly address any issues that might arise, no matter the time of day. Our team of experienced professionals is ready to assist with any difficulties, ensuring your meetings and conferences run smoothly and without interruption.

## What's Included:

- Unlimited Help Desk Support
- Security + Network Engineering Support
- Firmware + Patching as Needed
- Vendor Management
- Security Hardening of the Hardware
- Remote Monitoring
- Quality of Service Management
- Performance Optimization
- Service Level Agreements

In addition to remote support, we also offer **onsite support as needed.** We support a wide range of telepresence solutions, including:

- **Microsoft Teams**
- **Google Meet**
- **Zoom**
- **Cisco Webex**
- **and more!**

Scan the QR code to schedule a **complimentary assessment** with BCS365.

## Trust us to keep your technology running smoothly so you can focus on what matters most – **your business.**