

Critical infrastructure needs critical support.

Purpose built technology support for energy and utility organizations.

Energy and utility organizations run distributed sites, field crews, and operational technology alongside ordinary corporate IT, under regulatory and public scrutiny. BCS365 supports the corporate environment and the boundary with operational systems.

WHAT THESE ORGANIZATIONS ARE UP AGAINST

- Remote sites and substations have connectivity and monitoring but no local support.
- Operational technology was never designed to be networked and cannot be patched conventionally.
- Field crews depend on mobile access that nobody formally manages.

WHAT BCS365 DELIVERS

- 24/7/365 coverage for distributed operations
- Remote site network design and monitoring
- IT and OT boundary segmentation
- Field device and mobile workforce management
- Physical security across sites and yards
- Environmental and equipment monitoring
- Backup, disaster recovery, and continuity planning
- Structured cabling and onsite field services

STANDARDS AND FRAMEWORKS WE WORK TO

- NIST CSF
- NERC CIP aware practices
- NIST SP 800-82 aware practices
- SOC 2 Type II
- ISO 27001
- State regulatory requirements

WHY IT MATTERS TO YOU

Distributed scope

Every site is another instance of the same requirement.

Resilience budget

Continuity and recovery are funded differently than ordinary IT spend.

Long relationships

Utility procurement is slow to start and slow to change once established.

SIGNALS TO LISTEN FOR

- "We have sites with no IT presence at all."
- "Our SCADA network and our office network are not really separated."
- "Field crews cannot get support when they are out."

HOW TO BRING US IN

- Send the name and one sentence of context to your BCS365 contact
- Take 15 minutes on an opportunity huddle to confirm fit
- We join your customer call and run discovery. You lead it
- Register through AVANT as usual. Nothing commercial changes

Be careful not to overclaim on regulated operational technology. Position BCS365 on the corporate environment and the IT to OT boundary, and bring in a specialist where the scope goes deeper.

Capability summary only. Exact services, coverage, responsibilities, and commercial terms are opportunity specific and governed by the executed MSA and CFS.
BCS CallProcessing, LLC dba BCS365.